



AIR NAMIBIA BAGGAGE POLICY AND GUIDELINES

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INTERPRETATION OF AIR NAMIBIA BAGGAGE POLICY

- a) This baggage policy is only applicable to Air Namibia operated flights.
- b) Passengers travelling on Air Namibia operated flights are allowed to carry hand luggage on board and/or check-in their luggage for free, provided that the free baggage allowance criteria are met as prescribed in the policy below.
- c) The baggage allowance for Air Namibia operated flights is determined based on a piece concept with maximum weight and dimension. Baggage (including sporting equipment) measurements are calculated as follows:
 - **Weight** = measured and calculated in kilograms (kg) or pounds (lb.).
 - **Dimension** = measured and calculated as a sum of **length (L) + Width (W) + Height (H)**. The dimension is measured including the handles (retracted/collapsed) and wheels of the bag. For bags with non-retractable handles, the dimension will be determined with handles extended. The unit of measurement for dimension is centimeters (cm) or inches (in).
- d) If your hand luggage and/or checked baggage exceed the free baggage allowance, additional charges will apply. *See Table 5. Excess Baggage Rates*
- e) Determination of how many times to charge for checked excess baggage (including sporting equipment);
 - **One Excess baggage charge:** applicable in case a passenger exceeds the free baggage allowance by one of the following criteria;
 - a piece, or
 - weight, or
 - dimension.
 - **Two Excess baggage charges:** applicable if a passenger exceeds the free baggage allowance by two of the following criteria;
 - a piece and weight, or
 - a piece and dimension, or
 - weight and dimension.
 - **Three Excess baggage charges:** applicable if a passenger exceeds the free baggage allowance by three of the following criteria;
 - a piece and weight and dimension, or
 - two extra pieces and weight, or
 - two extra pieces and dimension.

Please Note: The sum of excess baggage charges accrues for subsequent extra pieces up to a maximum of 5 pieces per passenger.

f) **Multi-sectors and different baggage provisions for SW operated flights:**

For passengers travelling on SW operated flights where the itinerary involves change of aircrafts at one or more intermediate points and/or baggage provisions differ, the baggage allowance for the first departure flight sector will apply for the entire journey. This is only applicable for through checked baggage without a stopover, one-way and return ticket.

For example, CPT – WDH – GBE – WDH – CPT. CPT – WDH sector is operated by A319 (2 pieces @ 23kg) and WDH – GBE sector is operated by ERJ (1 piece @ 23kg). CPT – WDH is the first flight sector, thus, its baggage allowance (2 pieces @ 23kg) will apply through to GBE and back.

Please note: If a passenger elects to stopover (departs 24 hours later) at any intermediate points, the baggage allowance will change and the subsequent flight segment's baggage allowance will apply and if baggage exceeds the free allowance, excess baggage fees will be charged.

g) **In case of codeshare flights:**

- The baggage allowance of the airline operating the first sector will apply for the entire journey (no stopovers).

- For travel to/from USA, the DoT and Most significant carrier (MSC) baggage rules will apply for the entire journey.

Please Note: The determination of the Most Significant Carrier (MSC) baggage provisions applies to baggage checked through from departure point to final destination and where there is no stopover at any intermediate points. If there is a stopover (departure is 24 hours later) at any intermediate points of the passenger's itinerary, MSC will change and baggage charges may apply, where applicable.

1. Hand Luggage - Piece Concept

Standard hand baggage allowance

Class Of Travel	Weight Per Piece	Max dimensions per piece	Personal item
Business Class	2 pieces not exceeding 10kg (22lb) each	56cm (l) 36cm (w) 23cm (h)	1 small handbag or small laptop
Economy Class	1 piece not exceeding 10kg (22lb) each	56cm (l) 36cm (w) 23cm (h)	1 small handbag or small laptop

Please note: If your hand baggage does not conform to the size specified, you may be denied entry into the departure area or directed back to the check-in desks.

2. Free Checked Baggage Allowance - Piece Concept

The following free baggage allowance applies:

2.1 Child and Infant Free Checked Baggage Allowance

a) Children & Infants paying at least 50% of the adult fare are entitled to the same baggage allowance as adults.

b) Infants not entitled to a seat shall only be permitted to 1 piece up to 23kg and one collapsible Pram or car seat or collapsible buggy.

2.2 Adult Free Checked Baggage Allowance

	Business Class	Economy Class
Flights domestic travel only (within Namibia)	1 piece, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	1 piece, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights between Southern Africa and West Africa	2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights between Lagos and Accra	2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights between Africa and Europe	2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	1 piece, each not to exceed 30kg (66lb) and a maximum dimension of 158cm (62in)
Regional ERJ operated flights (within Africa)	N/A	1 piece, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights for Marine/Seaman domestic travel only (within Namibia)	1 piece, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	1 piece, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights for Marine/Seaman (ERJ operated flights)	N/A	1 piece, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)

AIR NAMIBIA BAGGAGE POLICY AND GUIDELINES

Flights for Marine/Seaman (A319 operated flights)	2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights for Marine/Seaman (A330 operated flights)	2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights for Students domestic travel only (within Namibia)	1 piece, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	1 piece, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights for Students (ERJ operated flights)	N/A	1 piece, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights for Students (A319 operated flights)	2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights for Students (A330 operated flights)	2 pieces, each not to exceed 32kg (70lb) and a maximum dimension of 158cm (62in)	2 pieces, each not to exceed 23kg (50lb) and a maximum dimension of 158cm (62in)
Please note: SW does not accept baggage weighing more than 32kg as checked baggage. Baggage in excess of 32kg must either be repacked or shipped as Cargo. **Student, Marine/Seaman free baggage allowance is only applicable if the passenger has paid the related/eligible fare, i.e. Student fare or Seaman fare.		
In case of codeshare flights, the baggage allowance of the operating carrier will apply.		

Baggage Guidelines:

1.	Maximum dimension = length + width + height;
2.	A single piece of checked baggage should weigh no more than 32kg (70lb). Any bags weighing more than 32kg (70lb) must be broken down so that each piece weighs less than 32kg (70lb).
3.	Excess baggage charges may apply if you exceed the weight and/or piece allowances; contact your local Air Namibia office for more information;
4.	As a guide we have provided our standard checked baggage allowances, although there are exceptions based upon certain routes and ticket class. We therefore advise you to also check our baggage allowance exceptions below and, above all, take note of the baggage allowance attached to your booking on www.airnamibia.com
5.	Air Namibia assesses baggage by number of pieces rather than their weight, although weight restrictions do apply.

3. Checked Baggage Allowance Piece Concept - Frequent Flyer Passengers (Reward\$)

	Business Class	Economy Class
Flights domestic travel only (within Namibia)	Platinum: 2 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in) Gold: 2 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in) Silver: 1 piece not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)	Platinum: 2 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in) Gold: 2 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in) Silver: 1 piece not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights between Southern Africa and West Africa	Platinum: 3 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in) Gold: 3 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in) Silver: 2 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)	Platinum: 3 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in) Gold: 3 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in) Silver: 2 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights between Lagos and Accra	Platinum: 3 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in) Gold: 3 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in) Silver: 2 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)	Platinum: 3 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in) Gold: 3 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in) Silver: 2 pieces not exceeding 23kg (50lb) and a maximum dimension of 158cm (62in)
Flights between Africa and Europe	Platinum: 3 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in) Gold: 3 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in) Silver: 2 pieces not exceeding 32kg (70lb) and a maximum dimension of 158cm (62in)	Platinum: 3 pieces not exceeding 30kg (66lb) and a maximum dimension of 158cm (62in) Gold: 2 pieces not exceeding 30kg (66lb) and a maximum dimension of 158cm (62in) Silver: 1 piece not exceeding 30kg (66lb) and a maximum dimension of 158cm (62in)
<p>Please note: SW does not accept baggage weighing more than 32kg as checked baggage. Baggage in excess of 32kg must either be repacked or shipped as Cargo.</p>		

4. SW AVI (Live Animals) One-way Flat Rates - All inclusive			
	Passenger with Ticket	Passenger with Ticket	Passenger with Ticket
Weight	Within Namibia	WDH-FRA	FRA-WDH
0-10kg	NAD 725	NAD 2 000	EUR 125
10-20kg	NAD 925	NAD 2 750	EUR 175
20-32kg	NAD 1 400	NAD 3 000	EUR 200
Please note: Live animal(s) plus container(s) weighing more than 32kg must be transported as cargo.			

Note:

Charges for Live Animals (AVI) – Passenger(s) with Ticket:	
4.1	These rates include the animal and container (one-way only).
4.2	The maximum prescribed weight is 32kg (70lb) per live animal and container (kennel).
4.3	No pets (PETC) are permitted in the cabin, except one dog per blind or deaf passenger is free.
4.4	Accompanied pets and containers shall not be included in the free baggage allowance and the above live animal rates apply.
4.5	Only live animal(s) and container(s) with a maximum weight of 32kg (70lb) or less will be accepted at check-in. AVI exceeding 32kg (70lb) must be handled as cargo.
Flights between Namibia and other African Countries	
4.6	All animals (Pets) and animal products are not allowed via the security check point and must be transported as manifested cargo under Air Waybill, also in case of transit if trans-shipment is involved. Contact our Cargo department for prices.

5. Excess Baggage Rates - Piece Concept

	Business Class	Economy Class
Flights Domestic travel only (within Namibia)	USD 40	USD30
Flights between Namibia and Johannesburg, Cape town, Durban, Harare, Victoria Falls, Gaborone, Luanda, Lusaka	USD 50	USD 30
Flights between Lagos and Accra	USD 50	USD 30
Flights between Southern Africa and West Africa	USD 70	USD 50
Flights between Southern Africa and Europe	USD 170	USD 120
Flights between West Africa and Europe	USD 190	USD 130

Please note: In case of any bag exceeding the maximum prescribed weight (overweight) but not exceeding 32kg, charge the EMD for Overweight.

****For interline/codeshare flight, please check with the respective operating airlines for Excess Baggage charges.**

Excess baggage purchase rules on Air Namibia

	One excess baggage charges will apply for:
5.1	Any bag exceeding the maximum prescribed weight of 23kg (50lb) in Economy Class, but not exceeding 32kg (70lb).
5.2	Flights between Africa and Europe – Any bag exceeding the maximum prescribed weight of 30kg (66lb) in Economy Class, but not exceeding 32kg (70lb).
5.3	Each bag exceeding the dimensions of 158cm (calculated as length + width + height), but not exceeding 203cm (80in).
5.4	Each bag exceeding the number of pieces prescribed in the traveller’s baggage allowance.
5.5	Multiple excess baggage charges will apply for baggage that violates more than one of the above rules (see 5.6 to 5.9).
	Two excess baggage charges will apply for:
5.6	Each additional bag (over and above the passenger’s allowance) exceeding the maximum dimensions of 158cm (62in), but not exceeding 203cm (80in).
5.7	Economy Class – Each additional bag (over and above the passenger’s allowance) exceeding the maximum prescribed weight, where applicable, but not exceeding 32kg (70lb).
5.8	Economy Class – Each bag (within the passenger’s allowance) exceeding both the maximum dimensions of 158cm (62 inches) and the maximum prescribed weight, where applicable, but not exceeding 203cm (80 inches) or 32kg (70lb).
	Three excess baggage charges will apply for:
5.9	Economy Class – Each additional bag (over and above the passenger’s allowance) exceeding the maximum dimensions of 158cm (62 inches) and the maximum prescribed weight, where applicable, but not exceeding 203cm (80in) or 32kg (70lb).

AIR NAMIBIA BAGGAGE POLICY AND GUIDELINES

Note:

i.	Excess baggage is only offered over and above the free baggage allowance already indicated on your booking confirmation and tickets;
ii.	Excess baggage is charged per piece not exceeding 32kg (70lb);
iii.	Purchase units are offered in increments of single pieces each;
iv.	<ul style="list-style-type: none"> • Each passenger is allowed a maximum of 5 pieces or 115kg (253lb) at a time above their free baggage allowance. Any additional piece needs to be sent as cargo, at applicable Air Namibia Cargo rates. • Flights between Africa and Europe - Each passenger is allowed a maximum of 5 pieces or 150kg (253lb) at a time above their free baggage allowance.
v.	A single piece of checked-in baggage must not weigh more than 32kg (70lb) or exceed 158cm (62in) in length + width + height. Any bags weighing more than 32kg (70lb) must be broken down so each piece weighs less than 32kg (70lb);
vi.	Excess baggage purchases apply to Air Namibia flights only;
vii.	Excess baggage is calculated per passenger per journey, where a journey is defined as the entire outbound or inbound trip between origin and destination, not including the transfer point;
viii.	Purchases may be made from the time a booking is ticketed, up to three hours prior to departure. They are valid only for the flight and date shown on the excess baggage purchase receipt. To determine whether or not a booking is ticketed, check the confirmation email for a ticket number next to each passenger's name;
ix.	Excess baggage charges are priced in United State dollar and quoted and billed in the currency of the departure country;
x.	Excess baggage purchased online at www.airnamibia.com is non-refundable and non-transferable. Date changes to the booking are permitted within the same route only. Excess baggage is not valid for travel on other carriers;
xi.	Excess baggage is subject to space limitations at check-in. If excess baggage cannot be accepted because of space limitations or airline initiated flight or schedule changes, it may be refunded or transferred to another flight with the same origin and destination, in accordance with the airline's policies;
xii.	Online excess baggage purchase is not allowed for infants;
xiii.	Excess baggage purchased on Air Namibia is only valid for Air Namibia direct flights. If you need to book excess baggage for an itinerary that includes interline or code-share flights, please contact those carriers for their excess baggage policies;
xiv.	In case online purchase of excess baggage is not completed for any reason, Air Namibia reserves the right to not offer the online discounted price.

6. Sports Equipment - Piece Concept

Sport Equipment Guidelines:

6.1	Air Namibia accepts any sporting equipment as part of the free checked baggage allowance, provided the criteria below are met: <ul style="list-style-type: none"> a) Business Class – Sporting equipment not exceeding the maximum weight of 32kg (70lb) with a maximum dimension (L + H + W) of 200cm (78in). b) Economy Class – Sporting equipment not exceeding the maximum weight of 23kg (or 30kg for flights between Africa and Europe) with a maximum dimension (L + H + W) of 200cm (78in).
6.2	Any sporting equipment that exceeds the free baggage allowance will be subject to excess baggage rates. Payment is non-refundable.

	Type of Sport Equipment	Definition	
1.	Alpinist Equipment/Hiking/Walking	a backpack, an ice pick, a pair of climbing iron, 1 pair of poles	Checked/additional baggage
2.	Archery Equipment	a set of bow and arrow packed in a durable protective container	Checked/additional baggage
3.	Baseball/Softball		Checked/additional baggage
4.	Basketball		Checked/additional baggage
5.	Bicycle	a regular bike (no motor / no e-bike) or a special children's trolley to use with a bike or a one-wheel bike	Checked/additional baggage
6.	Boogie board /Body board	a board	Checked/additional baggage
7.	Bowling Equipment	a bowling bag, a bowling ball, a pair of shoes	Checked/additional baggage
8.	Canoe/ Kayak	a canoe or a kayak (no motor attached)	Checked/additional baggage
9.	Cricket		Checked/additional baggage
10.	Cycling		Checked/additional baggage
11.	Diving/Scuba Equipment:	Scuba tank must be empty	Checked/additional baggage
12.	Fencing		Checked/additional baggage
13.	Fishing Equipment	a tackle box or a haversack or an angler's basket, a rod, a bag or a box	Checked/additional baggage
14.	Fencing		Checked/additional baggage
15.	Football/Soccer ball		Checked/additional baggage
16.	Golf Equipment	a golf bag containing one set of golf clubs, golf balls and tees, a pair of golf shoes	Checked/additional baggage

AIR NAMIBIA BAGGAGE POLICY AND GUIDELINES

17.	Hang Gliding Equipment	a set of hang gliding equipment packed in a container	Checked/additional baggage
18.	Hockey/Cricket Equipment	a hockey bag, hockey sticks, a pair of ice skates, a set of body protection (knee, arms, etc.), a helmet	Checked/additional baggage
19.	Horse Riding Equipment	a saddle, a set of horse harness, a horse whip, a pair of riding boots, a bareback pad, 1 set of polo sticks	Checked/additional baggage
20.	Ice and Field Hockey		Checked/additional baggage
21.	Inline-Skates	a pair of inline skates, a set of body protection (knee, arms, etc.), a helmet	Checked/additional baggage
22.	Javelin	a set of javelin equipment packed in a container	Checked/additional baggage
23.	Kite Surfboard /Wakeboard	a kite, a board / a board	Checked/additional baggage
24.	Lacrosse		Checked/additional baggage
25.	Longboard	a board (exceeding 2m)	Checked/additional baggage
26.	Netball		Checked/additional baggage
27.	Motor-Sport:	Protective riding gear & helmet	Checked/additional baggage
28.	Motor-Cycle gear:	Protective riding gear & helmet	Checked/additional baggage
29.	Musical Instrument	Bass tuba, Banjo, Bass trombone, Cello, Contrabassoon, Double bass, French horn, Guitar, Saxophone, Viola: rectangular, Violin: rectangular	Checked/additional baggage
30.	Parachute Equipment	a set of Parachute Equipment packed in a container	Checked/additional baggage
31.	Polo Cross:	Riding Helmet, stick and balls	Checked/additional baggage
32.	Pole Vault Equipment	a set of vaulting poles packed in a container	Checked/additional baggage
33.	Rubber Dinghy	a diving mask, snorkel, fins, wetsuit, BCD-jacket, regulator, an empty tank bottle, a lamp (switched off, energy source separately packed, removed battery protected against short circuit)	Checked/additional baggage
34.	Rock Climbing:	Helmets, ropes, climbing harnesses and crash pads/ bouldering mats	Checked/additional baggage
35.	Rugby		Checked/additional baggage
36.	Sailing equipment	(including – wet/dry sailing suits/Life jackets/water boots/ropes/ blocks/pulleys/selected tools/water bottle (empty) /Sails (folded or rolled) – tube must not be longer than 200 cm)	Checked/additional baggage

AIR NAMIBIA BAGGAGE POLICY AND GUIDELINES

		Paddles – which may not be longer than 200cm.	
37.	Scuba Equipment	a board, a set of body protection (knee, arms, etc.), a helmet	Checked/additional baggage
38.	Skateboard	a pair of ski, a pair of poles, a pair of boots (even if in separate bag), a helmet	Checked/additional baggage
39.	Ski Equipment*	a pair of ski, a pair of poles, a pair of boots (even if in separate bag), a helmet	Checked/additional baggage
40.	Snowboard Equipment	a snowboard, a pair of boots (even if in separate bag), a helmet	Checked/additional baggage
41.	Sporting/Hunting Weapons plus Ammunition**	Sporting/Hunting guns, pistols, rifles plus ammunition (according to IATA DGR Regulations and if packed in a separate bag)	Checked/additional baggage
42.	Surfboard	a board (up to 2m)	Checked/additional baggage
43.	Tandem Bike	a tandem bike with max 2 seats (no motor/ no e-bike)	Checked/additional baggage
44.	Tennis-/ Squash- /Badminton-Equipment	a set of rackets and balls packed in a bag	Checked/additional baggage
45.	Water-ski Equipment	a pair of water ski or a slalom water ski	Checked/additional baggage
46.	Wave board	a board, a set of body protection (knee, arms, etc.), a helmet	Checked/additional baggage
47.	Windsurf Equipment	a board, a sail, a boom, a mast, a gear bag	Checked/additional baggage
<p>Please note: Sporting equipment not specified above may also be accepted as part of free baggage allowance. If exceeding the prescribed baggage allowance, excess baggage rates will apply.</p>			